

AMEND BOARD REPORT 17-0426-PR20

COMMUNICATIONS SOLUTION

Authorize a new agreement with Blackboard Inc to provide a District-Wide Communications Solution to Information Technology Services at an estimated annual cost set forth in the Compensation Section of

SCOPE OF SERVICES:

Vendor will host and support a comprehensive, highly available, web-based communications solution that is accessible by desktop, as well as smart cellular devices. The solution provides communications services

to deliver messages via voice (robocalls), email, text or TTY/TDD for notifications such as daily attendance, emergencies, school-specific messages or programs, department-specific or District-wide notices to parents, students, employees and others. The solution is integrated with the Board's Student

Information System and is able to integrate with other information sources. Vendor will also provide the texting mechanism for the Board's Parent Portal and has geo-mapping capabilities to send messages within geographic parameters. Training of Board personnel and ongoing technical or end user support is included in the solution.

DELIVERABLES:

Vendor will provide the Board with a comprehensive, 24x7x365 communications solution including

GENERAL CONDITIONS:

Inspector General. Each part of the agreement shall be subject to that is consistent with 105 ILCS

5/34-13.1, the Inspector General of the Chicago Board of Education has the authority to conduct certain investigations and that the Inspector General shall have access to all information and personnel necessary to conduct those investigations.