

**APPROVE EXERCISING THE ANNUAL OPTION TO RENEW THE AGREEMENT WITH TRANSCEND  
UNITED TECHNOLOGIES LLC FOR APPLICATION MAINTENANCE AND PROGRAMMING  
SUPPORT SERVICES**

**THE CHIEF EXECUTIVE OFFICER REPORTS THE FOLLOWING DECISION:**

*Approve exercising the annual option to renew the agreement with Transcend United Technologies LLC*

*(Transcend) (formerly Relational Technology Services) the Relational Technology Solutions (RTS) to*

basis because of the proprietary services provided in Interactive Voice Response maintenance and

support for the Chicago Public School call center environment

**LSC REVIEW:**

Local School Council approval is not applicable to this report.

**FINANCIAL:**

Charge to the Information & Technology Services (Operating Funds): \$150,000.00

Budget Classification: 12540-115-56105-254501-000000 (Application Mtrng) \$ 50,000.00 FY13

Budget Classification: Various schools or departments (Prgmng Requests) \$100,000.00 FY13

12540-115-56105-254501-000000-2013 \$50,000.00

CFDA#: Not Applicable

**GENERAL CONDITIONS:**

Inspector General - Each party to the agreement shall acknowledge that, in accordance with 105 ILCS

510-10-1, the Inspector General of the Chicago Board of Education has the authority to conduct audits