

**AMEND BOARD REPORT 09-1123-PR10**  
**APPROVE ENTERING INTO AGREEMENTS WITH VARIOUS CONSULTANTS FOR COMPUTER  
MAINTENANCE AND SUPPORT SERVICES**

**THE CHIEF EXECUTIVE OFFICER REPORTS THE FOLLOWING DECISION:**

Approve entering into an agreement with various consultants ("Consultants") to provide computer  
maintenance and support services to all schools, area instructional offices, and department offices

aggregate cost not to exceed \$30,000,000.00. Consultants were selected on a competitive basis pursuant  
to Board Rule 7.2. All other agreements are currently being negotiated. No services shall be provided by

**OUTCOMES:**

Consultants services will result in 1) reserving capacity for the CPS help desk to meet peak demand, and 2) ensuring that computer and peripheral equipment are operational for use in the CPS instructional and ~~administrative environments~~

**COMPENSATION:**

Consultant shall be paid at consistent rates, which are specified in their written agreements, upon receipt ~~and verification of invoices. Consultants shall provide extended support to Units that participate in the~~

Board-sponsored pre-paid programs at pre-negotiated cost-effective rates, but those rates shall be

Indebtedness - The Board's Indebtedness Policy adopted June 26, 1996 (96-0626-PO3), as amended from time to time, shall be incorporated into and made a part of the agreement.

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Contingent Liability - The agreement shall contain the clause that any expenditure beyond the current fiscal year is deemed a contingent liability, subject to appropriation in the subsequent fiscal year.

- 1) Vendor # 45666  
ADVOTEK INC.  
148 OGDEN AVE.  
DOWNS GROVE, IL 60515  
Diana Conley  
630-964-7762

Level 2 (Basic Support) And Level 3 (Server And Advanced Support)

- 2) Vendor # 34101  
NJW TECHNOLOGY SOLUTIONS  
134 NORTH LASALLE ST., STE 1030  
CHICAGO, IL 60602  
Norma Williams  
312-857-7800

Level 2 (Basic Support) And Level 3 (Server And Advanced Support)

- 3) Vendor # 29748  
SMART TECHNOLOGY SERVICES, INC

CHICAGO, IL 60661  
Thomas Jamison

Level 1 (Help Desk), Level 2 (Basic Support), And Level 3 (Server And Advanced Support)

- 4) Vendor # 62107  
SUNRISE TECHNOLOGY, INC  
1727 SOUTH INDIANA AVE., STE 602B  
CHICAGO, IL 60616  
Jacqueline Turner  
312-421-9191

Level 1 (Help Desk), Level 2 (Basic Support), And