

April 28, 2010

APPROVE EXERCISING THE FINAL OPTION TO RENEW AN AGREEMENT WITH

[REDACTED]

REMOTE ACCESS SERVICES

THE CHIEF EXECUTIVE OFFICER REPORTS THE FOLLOWING DECISION:

Approve exercising the final option to renew an agreement with Oracle America, Inc. for remote access services.

[REDACTED]

- 24x7x365 Monitoring
- 24x7 remote and onsite maintenance

- Capacity planning and management
- Reporting
- Incident Management
- Migration of users off existing VPN system
- Active Directory Integration
- End user training materials
- After hours end-user support

DELIVERABLES: During the option period Vendor will provide the following deliverables meeting the

Board's specified requirements:

- Reporting (all reports accessible online, in a downloaded form and hard copy)
- Equipment inventory
- Management and Monitoring
- Change request management
- General Management
- 3rd Party Security Audit
- Service Level Agreements (SLA) and Implementation agreed upon SLA

- Incident management
- Implementation Plan – Environment Design

Consultant has identified and scheduled the following firms and percentages:

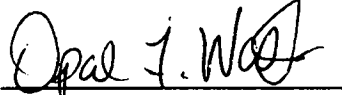
IMC Connect Inc. **28%**
200 E. Ontario
Chicago, IL 60611

Total 12% MRF:

KMC Inc. **12%**
13235 Hiawatha Drive
Homer Glen, IL 60491

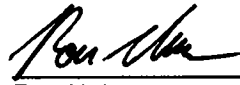
LOG REVIEW: [REDACTED]

Approved for Consideration:



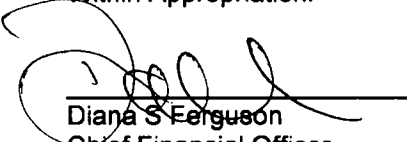
Opal L. Walls
Chief Purchasing Officer

Approved:



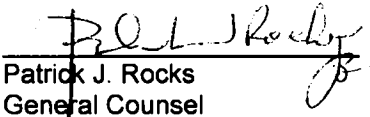
Ron Huberman
Chief Executive Officer

Within Appropriation:



Diana S. Ferguson
Chief Financial Officer

Approved as to legal form: *due*



Patrick J. Rocks
General Counsel