

August 27, 2008

FINAL

08-0827-PR14

**APPROVE EXERCISING THE REMAINING OPTIONS TO RENEW AGREEMENT WITH QUANTUM**

**CROSSINGS LLC FOR TELECOMMUNICATIONS SUPPORT SERVICES**

**THE CHIEF EXECUTIVE OFFICER REPORTS THE FOLLOWING DECISION:**

**Approve exercising the two (2) options to renew the agreement with Quantum Crossings LLC ("Quantum"**

**or "Consultant"), to provide telecommunications support services for Chicago Public Schools' Information & Technology Services ("ITS") at a cost for the entire period not to exceed \$250,000.00. A written**

2. System administration, diagnostics, maintenance, and technical support of the GPS EMS44

- inventory and order management database system.
- 4. Technical programming resources for the deployment and maintenance of the Business  
Solution Center integrated call-center equipment

**DELIVERABLES:**

Quantum shall continue to provide day-to-day technical and analytical support for the operational

from time to time, shall be incorporated into and made a part of the agreement.

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Contingent Liability - The agreement shall contain the clause that any expenditure beyond the current fiscal year is deemed a contingent liability, subject to appropriation in the subsequent fiscal year.