

**APPROVE ENTERING INTO AN AGREEMENT WITH
RELATIONAL TECHNOLOGY SERVICES DBA RELATIONAL TECHNOLOGY SOLUTIONS (RTS)
FOR CONSULTING AND MAINTENANCE SERVICES**

THE CHIEF EXECUTIVE OFFICER REPORTS THE FOLLOWING DECISION:

Approve entering into an agreement with Relational Technology Services dba Relational Technology Solutions (RTS). to provide consulting and maintenance services to the Information & Technology Services at a cost not exceed \$465,000.00. Vendor was selected on a non-competitive basis because of the proprietary services they provide in Interactive Voice Response installation, support and maintenance for the Chicago Public Schools' call center environment. A written agreement for Vendor's services is currently being negotiated. Payment shall be made to Vendor prior to the execution of the written

agreement. The authority granted herein shall automatically rescind in the event a written agreement is not executed within ninety (90) days of the date of this Board Report. Information pertinent to this agreement is stated below.

VENDOR: Relational Technology Services dba Relational Technology Solutions
1070 Polaris Parkway, Suite 200
Columbus, Ohio 43240
Contact: Pete Milano
Telephone No.: (847) 637-2337
Vendor No. 80498

USER: Information & Technology Services
125 South Clark, 3rd Floor
Chicago, Illinois 60603
Contact: Robert W. Duncan, Chief Information Officer

1. Human Resources Substitute Teacher Absence, Substitute Educational Support Personnel (ESP) Absence and Substitute Availability Application
2. Payroll Inquiry Application

3. School Outdial Application

DELIVERABLES: Per the Statement of Work, RTS will provide the following deliverables:

1. Project Management
2. Solution Preparation
3. Solution Design, Development and Documentation
4. Solution Deployment
5. System Integration
6. System Testing
7. Installation and Training
8. Application Maintenance

In addition to the items listed above, RTS will also provide maintenance services and as needed software programming for the applications below

1. Human Resources Substitute Teacher Absence, Substitute Educational Support Personnel (ESP) Absence and Substitute Availability Application
2. Payroll Inquiry Application
3. School Outdial Application

All software programming will be tested by the client and accepted by the client within 10 business days of completion.

Total WBE – 4%

Lynn Hazan & Associates, Inc.
55 E. Washington. Suite 715
Chicago, Illinois 60602

~~ABC MEMEM Local School Council approval is not applicable to this Report~~

FINANCIAL: Charge to Information & Technology Services:

12510-478-54105-009585-000000 (BSC Project)	\$315,000.00	FY08
12510-115-56105-254501-000000 (MtnC)	\$ 50,000.00	FY08
12510-124-54405-254501-169400 (Call Center Dept. Reqts.)	<u>\$100,000.00</u>	FY08
	\$465,000.00	
12510-115-56105-254501-000000(MtnC)	\$50,000.00	OnGoing
12510-124-54405-254501-169400(Call Center Dept. Reqts.)	<u>\$100,000.00</u>	OnGoing
	\$150,000.00	

GENERAL CONDITIONS:

~~Inspector General: Each party to the agreement shall acknowledge that in accordance with~~

Approved for Consideration:



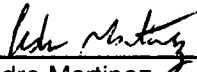
Approved:




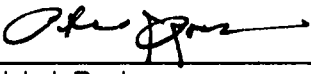
Chief Purchasing Officer

Chief Executive Officer

Within Appropriation:


Pedro Martinez
Chief Financial Officer

Approved as to Legal Form:



Patrick J. Rocks
General Counsel