

**APPROVE EXERCISING THE FIRST OPTION TO RENEW THE PREQUALIFICATION STATUS OF  
AND AGREEMENTS WITH VARIOUS CONSULTANTS TO PROVIDE COMPUTER AND NETWORK**

**THE CHIEF EXECUTIVE OFFICER REPORTS THE FOLLOWING DECISION:**

Approve exercising the first option to renew the pre-qualification status of and agreements with various consultants to provide Computer and Network Maintenance/Support Services to all schools, area instructional offices and departments at an aggregate cost for the option period not to exceed \$10,000,000.00. Written agreements exercising this option are currently being negotiated. No payment shall be made to consultants

during the option period prior to the execution of their written renewal agreement. The authority granted herein shall automatically rescind as to each Consultant in the event their written renewal agreement is not executed within 90 days of the date of this Board Report. Information pertinent to this option is stated below.

**CONSULTANTS:**

See attached list

**COMPENSATION:** Consultants shall be paid during this option period at the rates set forth on the attached schedule upon receipt and verification of invoices. Time and materials shall not be billed to the Board in

exceed \$10,000,000.00

**AUTHORIZATION:** Authority is hereby granted to the Board of Directors to execute and sign any and all documents necessary to carry out the purposes of this resolution.

Computer and Network Maintenance/Support Services Consultants

1. Advanced System Consultant Inc

PO Box 3176  
Joliet IL. 60436  
Ms. Rose Wennlund  
(773) 617-1315  
Vendor 19018  
Prequalification Areas  
Level I (Help Desk)  
Level II (Basic Support)

Level III (Server and Advance Support)

2. Advotek Inc. DBA/ Computerland.

148 Ogden  
Downers Grove, IL 60515

3. KBS Computer Services INC

418 Highland Rd.  
Morton, IL 60115

Ms. Diana Conley  
(630) 924-7762  
Vendor # 45666  
Prequalification Areas  
Level I (Help Desk)  
Level II (Basic Support)  
Level III (Server and Advance Support)

Mr. Anthony R. Kitchens  
(708) 481-6631 ext 11  
Vendor # 15363  
Prequalification Areas  
Level I (Help Desk)  
Level II (Basic Support)  
Level III (Server and Advance Support)

4. NJW Technology Solutions INC

1 E. Wacker Drive Suite 2120  
Chicago, IL. 60601  
Ms. Norma Williams  
(847) 875-8961  
Vendor # 34101  
Prequalification Areas  
Level I (Help Desk)  
Level II (Basic Support)  
Level III (Server and Advance Support)

5. Rico Enterprises Inc.

7022 W. 73<sup>rd</sup> Place  
Chicago, IL 60638  
Ms. Guadalupe Rico  
(708) 594-7426  
Vendor 50080  
Prequalification Areas  
Level I (Help Desk)  
Level II (Basic Support)  
Level III (Server and Advance Support)

6. Smart Technology Solutions

7. System Development International, Inc.

**Computer and Network Maintenance/Support Services Consultants  
Billing Rate Options**

**Extended Support Services Options and Rates**

TECH|XL Extended Support has three pricing options for schools to obtain support and services for instructional computers: XL Per Seat, XL Pool of Funds, and XL On-site Technician.

XL Per Seat covers identified in-warranty and out-of-warranty machines that meet OTS minimum requirements. The coverage includes imaging, software installs, driver installs, configuration and

troubleshooting for all machines. An additional option is provided to add hardware replacement parts

**Peripheral Support**

Computer peripherals are pieces of computer hardware that connect directly to a computer to expand its

the scope of standard computer support options.

<b>Support Category</b>	<b>Rate</b>
Admin Machine Support <ul style="list-style-type: none"><li>• Includes comprehensive support for all makes and models of workstation computers.</li><li>• Includes machines that meet Admin standards only.</li><li>• The monthly charge is capped at 80% of the total number of Admin positions per school.</li></ul>	\$13,916 per Area Cluster per month not to exceed \$20 per machine per month for Medill, OIG, Elizabeth, Central Office and Safety and Security admin locations

Peripheral Support

Billed at the TECHNICAL Discretion

### Time and Materials Hourly Rates

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Level 1	\$30.00	\$45.00	\$60.00
Level 2	\$65.00	\$85.00	\$105.00
Level 3	\$90.00	\$120.00	\$125.00

1. Pre-qualified vendors may purchase parts from any supplier or subcontractor, but the price billed for the part may not exceed the cost charged by the Board's Strategic Sourcing vendors.
2. The maximum markup on replacement parts is 5%.

3. Time and materials shall not be billed to the Board in advance.