

**APPROVE ENTERING INTO AN AGREEMENT WITH  
ACCENTURE OR IBM FOR IMPLEMENTATION SERVICES**

**THE CHIEF EXECUTIVE OFFICER REPORTS THE FOLLOWING DECISION:**

Approve entering into an agreement with Accenture or IBM to provide consulting services to the Office of Technology Services ("OTS") that do not exceed \$20,000,000 for a 2-year term. The Office of

Technology Services is continuing its negotiations with both of these vendors, and the contract will be

**Phase 2: Pilot and Mini-District Implementation**

1. Project Management
  - a. Manage Project efforts
  - b. Track/Report status
  - c. Project communications

---

- a. Design pilot approach
  - b. Design mini-district approach
  - c. Install/Verify software

---

- d. Design/implement security
  - e. Plan application product test
  - f. Build/test infrastructure
  - g. Execute product/functional tests
  - h. Create Pilot/Mini-district Support Models
3. Customization/Modifications
  - a. Design/develop modifications of software
4. Installation and Integration
  - a. Update implementation approach
  - b. Implement interfaces
  - c. Provide technical support

---

- d. Test/Retest modules
5. Implementation Support
  - a. Change Readiness
  - b. Implement Support Model
6. Data Conversion
  - a. Identify/map data to convert
  - b. Data cleanup
  - c. Convert data
7. Training and End-User Support
  - a. Develop Training Plan and Curriculum

**DELIVERABLES:** Vendor will provide the following deliverables:

- Project Management Procedures
- Change Management Processes

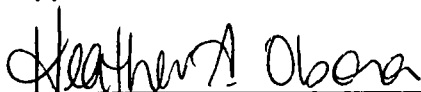
- End-user and Technical Training

**OUTCOMES:** Vendor's services will result in the successful production of [REDACTED]

**Contingent Liability** – The agreement shall contain the clause that any expenditure beyond the current

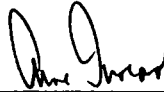
budget(s).

**Approved for Consideration:**



Heather A. Obora  
Chief Purchasing Officer

**Approved:**



Arne Duncan  
Chief Executive Officer

**Within Appropriation:**

