

**AMEND BOARD REPORT 01-1219-PR15
APPROVE THE RENEWAL OF THE AGREEMENT WITH
BLACKWELL CONSULTING SERVICES, LLC FOR NETWORK SUPPORT SERVICES**

THE CHIEF EXECUTIVE OFFICER REPORTS THE FOLLOWING DECISION:

Approve the renewal of the agreement with Blackwell Consulting Services, LLC ("Blackwell") to provide network support services for the Office of Technology Services ("OTS"), at a cost not to exceed ~~\$2,333,400.00~~ \$3,036,800.00 during the renewal period. Consultant was selected on a non-competitive basis because Blackwell is conversant with the Board's systems and previously assisted in the firewall design and management of the e-mail Tivoli platform, the LDAP, the virtual private network and the anti-virus solution.

have agreed to renew the current contract. A written renewal agreement is currently being negotiated. No payment shall be made to the Consultant prior to the execution of the written renewal agreement. The authority

- Backup and administer DB2 databases on inventory and TEC
- Setup any additional events as required and monitor them
- Process firewall rule request
- Create firewall usage reports
- Process VPN user definition requests
- Process ACE Server /SecurID requests
- Monitor intrusion detection systems and respond to intrusion events
- Perform regular updates of intrusion detection software
- Monitor virus protection systems and respond to virus outbreaks
- Perform regular updates for virus protection software
- Day-to-day oversight of student e-mail
- Day-to-day oversight of Global Directory
- Electronic footprint maintenance
- Routine backup verification and fail-over testing
- Server restorations following disasters
- Third party vendor support, including Checkpoint, ISS, Tripwire, Trend Micro, etc.
- Capacity planning
- Tuning and testing
- Periodically perform mailbox and directory object "sunset" reviews
- Install service packs
- Maintain relationships, as necessary for Exchange operations
- Monitor all the Tivoli servers and Tivoli services and take action as appropriate
- Day-to-day oversight of RS600 environment
- Coordinate enhancements for hardware and software, i.e. new revisions, additional memory/disk,

- New problems, concerns, and recommendations as applicable
- Tasks requested by customer deemed to be "Out of Scope"
- Total hours worked by role

Blackwell will also continue to provide reports on the current environment and project status of the Internet
Provider Project (ISP) and Blackwell and implemented CRM/Marketing/Accounting systems

Blackwell will also provide reports on network maintenance, configuration and support.

OUTCOMES: Blackwell's services will continue to provide Level 2 networking support and services for the Board's Internet infrastructure. Blackwell's additional services will provide Tier II and Tier III networking support and services for the Board's Internet and network Infrastructures.

COMPENSATION: Blackwell shall be paid during this renewal as follows: Upon invoicing, based on the hourly rates specified in the existing Agreement, not to exceed the sum of ~~\$2,333,400.00~~ **\$3,036,800.00**. The services provided herein are eligible for, but not contingent upon, 5% Rate discounts under the Federal Government's

Total MBE 95%

Total 83% African American:

Blackwell Consulting, 100 South Wacker Drive, #800, Chicago IL 60606

Total Hispanic 10%

Lynette Milkus Abad, 1806 West Diversey, Chicago IL 60614

Total Asian 2%

Shirley Wong, 77 West Washington, Chicago, IL 60602

Total WBE 5%

CMG Consulting, 935 East 49th Street, Chicago, IL

The City of Chicago Department of Procurement Services certifies each identified firm. The identified firms are subject to change upon approval from the Procurement and Contract's Division of Compliance and Vendor Services without further Board approval.

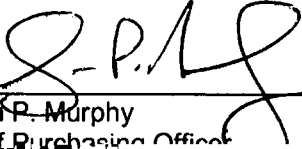
LSC REVIEW: Local School Council approval is not applicable to this report.

FINANCIAL: Change to the Office of Technology Services: \$2,222,400.00 / \$722,400.00 = \$2,000,000.00

Budget Classification: 0000 040 000 4442 5440 \$2,000,000.00 \$4,488,000.00 = \$600,000.00 P.O. #544504 FY02

Contingent Liability – The agreement shall contain the clause that any expenditure beyond the current fiscal year is deemed a contingent liability, subject to appropriation in the subsequent fiscal year budget(s).

Approved for Consideration:



Sean P. Murphy
Chief Purchasing Officer

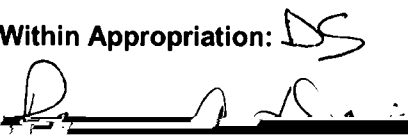
Approved:



Arne Duncan
Chief Executive Officer

by PAD

Within Appropriation:



Approved as to Legal Form:

