

AMENDMENT REPORT 01-250313  
STATE AN AGREEMENT WITH HEWLETT-PACKARD COMPANY  
FOR HARDWARE AND SOFTWARE MAINTENANCE SERVICES

IF EXECUTIVE OFFICER REPORTS THE FOLLOWING DECISION:

THE CHIEF

Hewlett-Packard or Consultant can provide the hardware and software maintenance services to the Office of Technology Services at a cost no greater than the amount of the contract for these services were obtained without prior Board approval. These services were obtained from Hewlett-Packard Company. The consultant's expertise in providing maintenance services for Hewlett-Packard systems, hardware and software. A consultant's services is currently being negotiated. No payment shall be made to Consultant until a written agreement is executed. This amendment shall automatically rescind in the event a written document is not executed within ninety (90) days of the date of this document. The Board's report on this document is stated below.

This amendment is necessary to increase the dollar amount of the contract by \$7,352.28 to add hardware support for two (2) additional pieces of equipment (HP Jukebox). A written amendment is currently being negotiated. No payment for the additional hardware support shall be made to Consultant until a written agreement is executed. This amendment shall automatically rescind in the event a written document is not executed within ninety (90) days of the date of this Board report. Information pertinent to this document is stated below.

AMENDMENT NO: 01-250313

**CONSULTANT:** Hewlett-Packard Company  
100 North Riverside Plaza, Suite 2200  
Chicago, Illinois 60606  
Contact: Kate McMahon  
Telephone No. (312) 474-4039  
Vendor No. 46457

**USER:** Office of Technology Services  
125 South Clark Street, 3rd Floor  
Chicago, Illinois 60606

Contacts: Elaine Williams, Chief Technology Officer  
Arlene Love, Deputy CTO - Operations  
Telephone No. 773-553-1300

**TERM:** The term of this agreement shall commence on October 1, 2001 and shall end September 30, 2002.

**SCOPE OF SERVICES:** Consultant will provide hardware, software, network and mission critical support for Hewlett-Packard installed hardware (including HP Jukebox) and software for OTS.

**DELIVERABLES:** Hewlett-Packard will provide technical response and specific on-site coverage for hardware and software as needed to insure the proper operation of the Hewlett-Packard software, hardware and software support. This will include servers and associated parts. Hewlett-Packard will provide hardware and software support to ensure the proper functioning of the Hewlett-Packard operating systems. OTS will have the necessary hardware and software support to ensure the proper functioning of the Hewlett-Packard operating systems.

The contract follows. The contract number is 2252-2100. Consultant shall be paid, in one lump sum, an additional amount of \$7,352.28 for annual maintenance, the total not to exceed \$230,790.28.

