

- o Troubleshoot and resolve production problems as reported by GPS Users of 11 implemented financials and HRMS modules.
- o Perform analysis, development, testing and documentation of user requested customizations to 11 modules.
- o Resolve and document technical solutions as identified during installation and post

production phases of implementation.

technical tasks needed to support the 11 Oracle application.

documentation of customizations requested by Users Business Services.

d. Training of OIS staff to support te

application functional consultants with expertise in the financials required by the Office Of Technology Services over the implementation of the 11 implementation.

and/or HRMS modules as

- DTI will continue to provide ORACLE applications Developers/Analysts with technical expertise in the Accounts Payable (AP), Purchasing (PO) and General Ledger (GL) modules to:

o Develop and test GPS assessments.

o Troubleshoot and resolve production problems as reported by GPS users of the current AP/PO and GL ORACLE system.

o Perform analysis, development, testing and documentation for user requested, tested, and implemented enhancements to application.

o Resolve and document technical solutions to issues listed in the GPS AP/PO post-implementation log.

cross training OIS Office Of Technology Services staff in the financials and HRMS modules.

for Assist Oracle consultants who

by GPS Business Services.

accomplishments:

- Fully documented business and technical solution for system enhancements and reports.
- Impact analysis, if applicable, for system enhancements.

continue to provide the following deliverables:

The Database Administrators will

Weekly status report on Oracle database projects for group project tasks, milestones, resource assignments, team accomplishments and issues, and database outages.

- Project plans with detailed tasks, milestones and resource allocations for Oracle database projects.

security, production monitoring, backup/recovery, and performance tuning. The Database Administrators will also provide the following deliverables:

- Fully documented policy and procedures for database access, security, production monitoring, backup/recovery, and performance tuning.

- Data dictionary and SQL for user views created for CPS' live Oracle modules.
- Documented nightly housekeeping procedures.

OUTCOMES: Consultant's services will continue to result in the resolution of CPS' post implementation

AL CONDITIONS:

GENERA

Inspector General - Each party to the agreement shall acknowledge that, in accordance with 105 ILCS

Inspector

investigations and that the Inspector General shall have access to all information and personnel necessary to conduct those investigations.

Conflicts - The agreement shall not be legally binding on the Board if entered into in violation of the provisions of 105 ILCS 5/34-2.3 which restricts the employment of or the letting of contracts to former Board members. Furthermore, the agreement shall follow the provisions of the Illinois Public Access to Information Act.


Indebtedness - The Board's Indebtedness Policy adopted July 26, 1995 (95-0726-FX3), as amended from time to time, shall be incorporated into and made a part of the agreement.

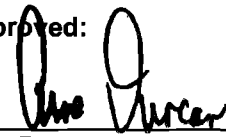
Ethics - The Board's Ethics Code adopted September 27, 1995 (95-0927-RU3), as amended from time to time, shall be incorporated into and made a part of the agreement.

Contingent Liability - The agreement shall contain the clause that any expenditure beyond the current fiscal year is deemed a contingent liability, subject to appropriation in the subsequent fiscal budget(s).

Approved for Consideration:

Approved:


Anita Rocha


Arne Duncan